



Data Protection Officer as a Service

General Data Protection Regulation (GDPR) introduces new rules, designed to provide EU citizens with better control over their personal information and help them protect their rights.

One of the requirements of the GDPR is the introduction of the role of Data Protection Officer (DPO). This role has to monitor the continuous compliance with the Regulation, as well as to act as a point of contact to the Data Protection Authority and the data subjects.

Filling this role is an expensive challenge. It is expected for the person holding the role of DPO to have specific knowledge, experience, and expertise in the areas of the legal framework, personal data protection, and information technologies.

Telelink's DPO as a Service allows organizations to outsource this role to a specialized team of experts in personal data protection, taking over all the tasks described in Section 4 of the GDPR for a fixed and predictable monthly fee.

Why should you trust DPO as a Service by Telelink?

- You get a DPO that meets all the requirements of the GDPR and the international data security standards
- Delivered by trained, certified, and experienced team of experts in GDPR, legal, business processes, and cybersecurity
- On a fixed and predictable monthly fee
- No investments in hiring, training, and retaining an in-house DPO
- Service is packaged in flexible offerings, designed to meet your requirements and allows for a pay what you need approach



DPO LITE Plan

- Contact center
- Regular yearly remote audit of up to 40 manhours per year
- 8x5 service (web form/e-mail) with option to upgrade to 24x7

Meet the GDPR requirements in fast, easy, and economical way!

DPO PROFESSIONAL Plan

- Contact center
- Regular yearly audit of up to 80 hours per year
- 8x5 service (web form/e-mail/ phone) with option to upgrade to 24x7
- Yearly employee training

Meet the GDPR requirements and train your employees!

DPO ADVANCED Plan

- Contact center
- Regular yearly audit of up to 80 manhours per year
- Consulting and training services of up to 160 manhours per year
- 8x5 service (web form/e-mail/ phone) with option to upgrade to 24x7

Meet the GDPR requirements and address new processes and offerings!

Visit telelink.com to find more detailed information on how our holistic approach on information security can help you meet the modern cybersecurity challenges.



DPOaaS Provides:

- Contact point and cooperation provided to the Data Protection Authority (DPA) in matters related to data processing issues, including the prior consultation referred to in Article 36, and consultations, where appropriate, with regard to any other matter
- Contact point to data subjects, regarding personal data processed by the Client, and supporting the Client with response to Subject Access Requests (SARs)
- Monitor the compliance with the GDPR and with other Union or Member State data protection provisions and with the policies of the controller or processor in relation to the protection of personal data, including the assignment of responsibilities, awareness-raising and training of staff involved in processing operations, and the related internal audits
- Provide advice upon request in regards to the Data Protection Impact Assessment (DPIA) and monitor its performance pursuant to Article 35
- Inform and advise the Client and its employees, who carry out data processing, of their obligations pursuant to the GDPR and to other Union or Member State data protection provisions
- As additional option, the service might be expanded with:
 - Online training for Client's employees, available 24x7
 - Specialized client training to include specific IT systems and business processes
 - Additional consulting delivered by experienced team with expertise in personal data protection

Why Telelink?

- ✓ **Team of highly skilled, certified consultants with practical experience with GDPR and ISO 27001/20000/25999**
- ✓ **Great number of completed cybersecurity projects complying with various security requirements and regulations**
- ✓ **10+ years of experience providing as-a-service models under strict SLAs and reporting responsibilities**
- ✓ **Knowledge and experience with the complete GDPR cycle – legal, processes, gaps, recommendations, implementation, services (ASOC, DPOaaS, Emergency Response Team, Remediation Services)**